TIDY HERO™

MIGHTY TOUGH

STORAGE SOLUTIONS

INTRODUCING OUR HEROS

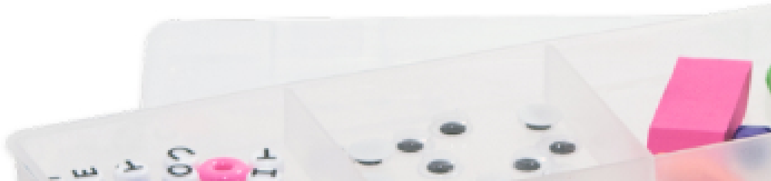
The MINI

OUR TINIEST HERO

Always on duty and ready to tackle your smallest of clutterful foes, the **Tidy Hero™ Mini** storage box is perfect for organizing and storing craft supplies, small parts, earrings, jewelry and more at home or in the office. With 3 fixed dividers and 6 removable dividers, the **Mini** gives you the flexibility you need to create anywhere from 4 to 10 individual compartments.

- **MSRP:** $11.95
- Sold in Packs of 5
- 10 Adjustable Compartments with 6 Removeable Dividers
- Outer Dimensions: 5-1/8" L x 2-5/8" W x 7/8" H
- Now available with a blue or pink latch
- One-Year Limited Warranty

BUY IT ON AMAZON



The HIDEOUT

A VERSATILE & RELIABLE HERO

A sizeable adversary for any cluttered space, the **Tidy Hero™ HIDEOUT** storage box is ready to spring into action anywhere chaos and disorganization has taken hold. Extremely strong and durable with two tight fitting latches, the **HIDEOUT** is there to keep your items organized and secure.

- **MSRP:** $10.95
- For a limited time, receive one FREE TIdy Hero Mini with your HIDEOUT PUrchase!
- Lift-out tray with 4 compartments
- 1 large main compartment with 3 adjustable dividers
- Outer Dimensions: 8-7/8" L x 6-1/8" W x 2-1/4" H
- One-Year Limited Warranty

BUY IT ON AMAZON

The SIDEKICK

A MIGHTY CAPABLE HERO

When your storage system needs backup, you can count on your trusty **Tidy Hero™ SIDEKICK** to answer the call. Perfectly sized to take on clutter and chaos around the house, while compact enough to remain concealed in the shadows until you need it. Strong and durable, yet compact and versatile, the **SIDEKICK** is wants to keep your home free from chaos so you can rest easy.

- **MSRP:** $10.95
- Sold in Packs of 2
- 10 Adjustable Compartments with 6
- Removeable Dividers
- Outer Dimensions: 8" L x 5-3/8" W x 2" H
  One-Year Limited Warranty

BUY IT ON AMAZON

Save 20% on Your Next Tidy Hero™ Purchase!

ACTIVATE YOUR WARRANTY

TIDY HERO™

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WARRANTIES & CLAIMS

TIDY HERO™
ONE-YEAR WARRANTY

OVERVIEW

West Wave Trading, LLC (dba Tidy Hero) warrants its products against defects in material or workmanship for a period of one (1) year from the original date of purchase of the product by a consumer (“Warranty Period”).[1]

COVERAGE & REMEDIES

West Wave Trading, LLC does not warrant, and is not responsible for, any product made by anyone other than West Wave Trading, LLC.

If a material or workmanship defect arises with regard to any West Wave Trading, LLC product, and a valid claim is received within the Warranty Period, West Wave Trading, LLC will, at its sole discretion, replace the product with the same product or the next closest available alternative at no additional expense to the claimant. If an adequate replacement is not available, a refund not to exceed the value of the defective product at the time of purchase will be given instead.

If the warranty claim is submitted during the first thirty (30) calendar days of the Warranty Period, West Wave Trading, LLC will, upon the claimant's request, refund the purchase price of the defective product.

In the event of a defect, these are your exclusive remedies. West Wave Trading, LLC reserves the right to charge a small shipping and handling fee in connection with the fulfillment of any valid claim.

HOW TO FILE A WARRANTY CLAIM

1. Complete the claim form, and we will respond to your claim within two business days.
2. In most cases, a photo and an explanation of the defect will do, but if necessary, you can send your defective product to the following address for

visual inspection:

West Wave Trading, LLC.
C/O Warranties
4629 Cass St.#363
San Diego, CA 92109

WHY DO I NEED TO PROVIDE AN ORDER NUMBER?

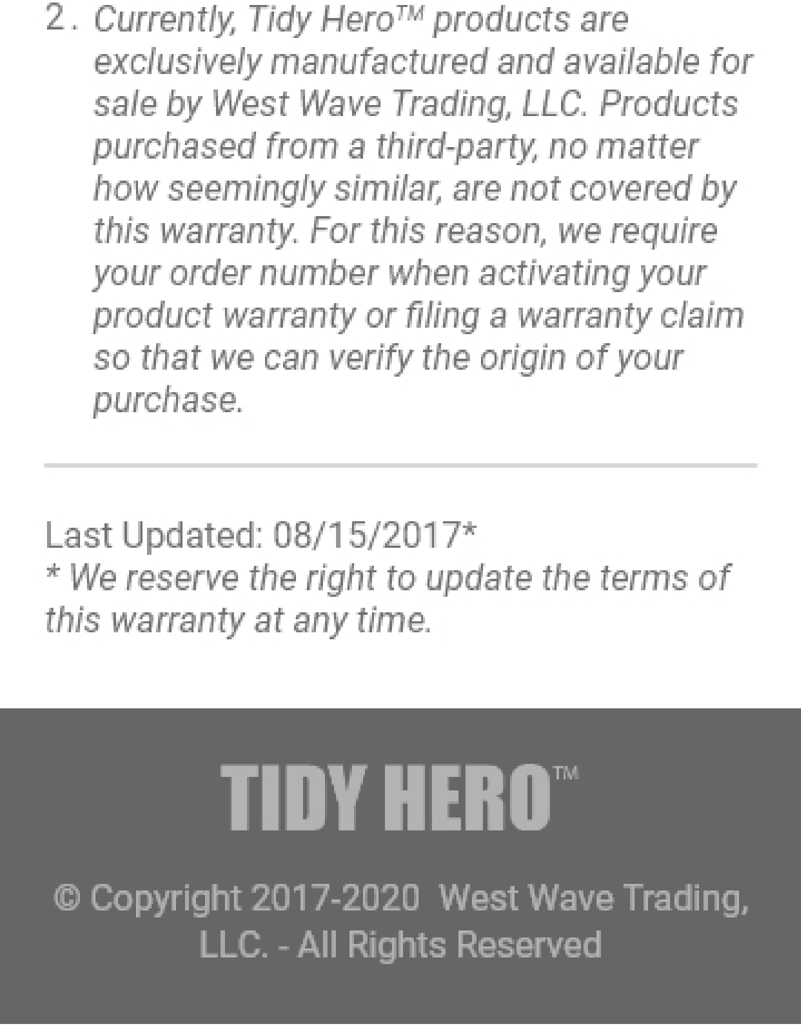
1. Your order number indicates the date of purchase, which establishes when your warranty period begins and ends.
2. Currently, Tidy Hero™ products are exclusively manufactured and available for sale by West Wave Trading, LLC. Products purchased from a third-party, no matter how seemingly similar, are not covered by this warranty. For this reason, we require your order number when activating your product warranty or filing a warranty claim so that we can verify the origin of your purchase.

WHAT IF I CAN'T FIND MY ORDER NUMBER OR ENTER THE WRONG NUMBER?

If you're unable to provide your order number or the number you provide doesn't match our sales records, we will notify you and attempt to verify your purchase using your name and/or email address. In the event that our attempts to verify your order are unsuccessful, your warranty claim will be deemed invalid and any personal information you have provided will be permanently removed from our records to protect your privacy.

Disclaimers

1. *Your order number indicates the date of purchase, which establishes when your warranty period begins and ends.*



2. *Currently, Tidy Hero™ products are exclusively manufactured and available for sale by West Wave Trading, LLC. Products purchased from a third-party, no matter how seemingly similar, are not covered by this warranty. For this reason, we require your order number when activating your product warranty or filing a warranty claim so that we can verify the origin of your purchase.*

Last Updated: 08/15/2017*

** We reserve the right to update the terms of this warranty at any time.*

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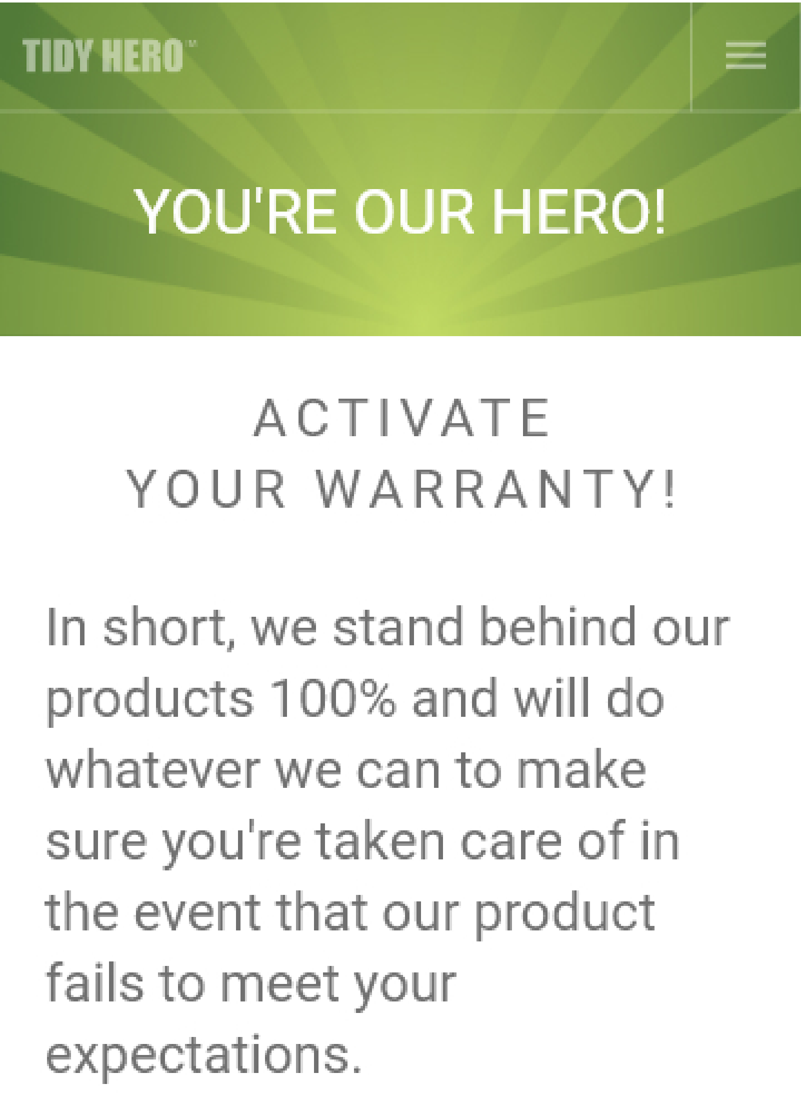


TIDY HERO

YOU'RE OUR HERO!

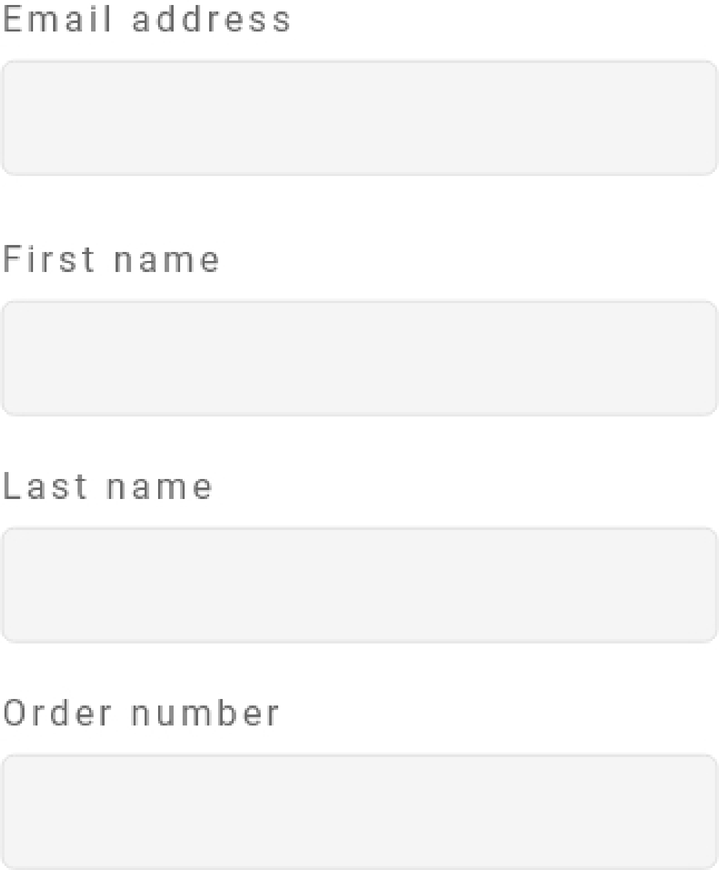
ACTIVATE YOUR WARRANTY!

In short, we stand behind our products 100% and will do whatever we can to make sure you're taken care of in the event that our product fails to meet your expectations.

Your product is guaranteed to be free of defects in material or workmanship for a period of one year from the date of purchase. Visit our Warranties & Claims page for a complete explanation of what is and isn't covered by our warranty, and for information on how to file a claim.

BENEFITS WHEN YOU ACTIVATE

- 20% OFF your next **Tidy Hero™** purchase on Amazon.com (code sent by email)
- Hassle free service
- Discounts exclusively offered to subscribers
- Advanced notice before we have a flash sale
- Early access to new product releases
- And other goodies occassionaly sent to your inbox



Email address

First name

Last name

Order number

ACTIVATE!

YOUR PRIVACY MATTERS

By activating your warranty, you are indicating that you agree to the terms of our privacy policy.

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TIDY HERO™

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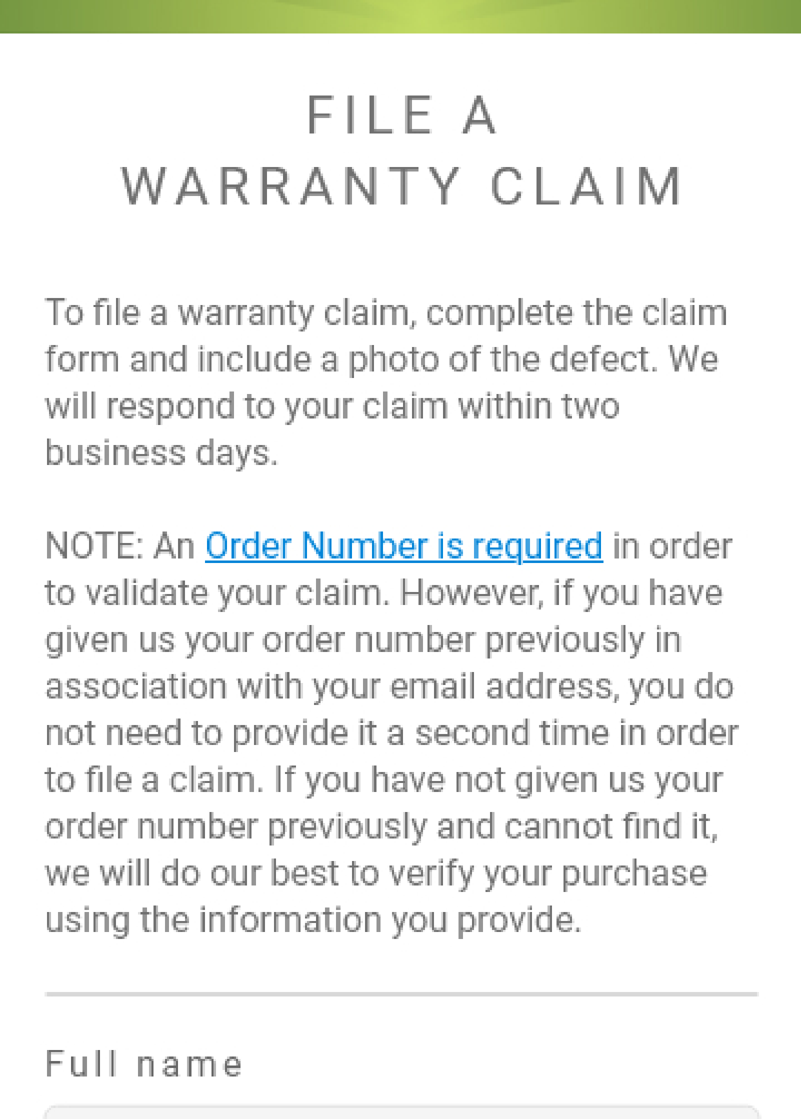
WARRANTIES & CLAIMS

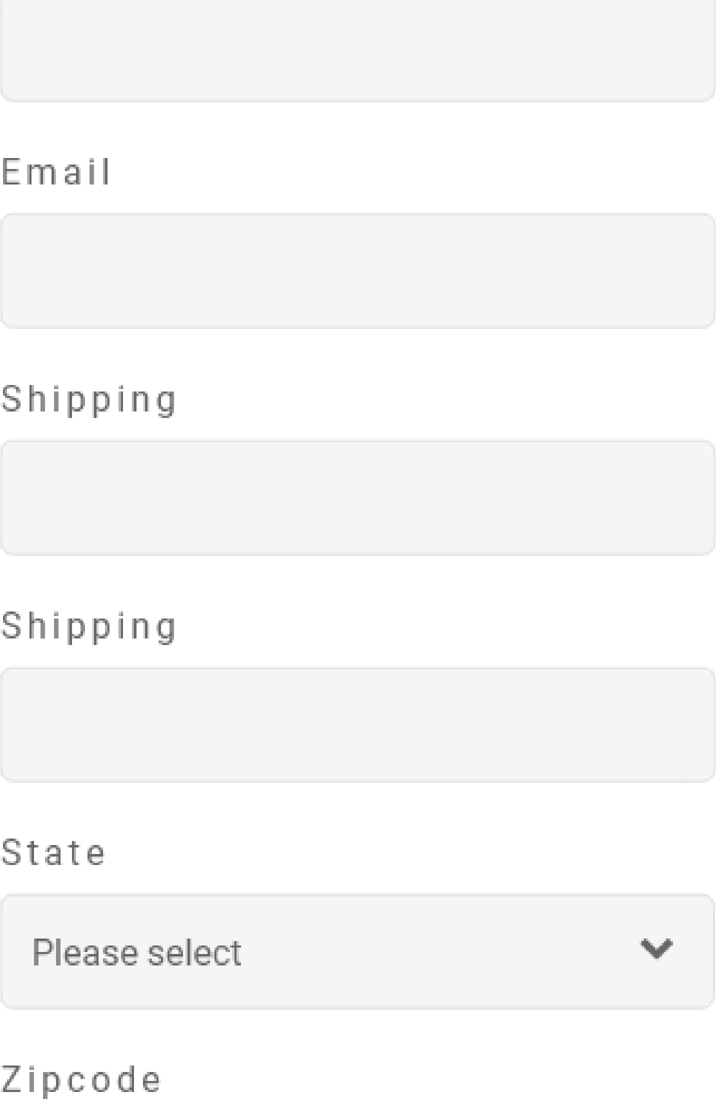


FILE A WARRANTY CLAIM

To file a warranty claim, complete the claim form and include a photo of the defect. We will respond to your claim within two business days.

NOTE: An Order Number is required in order to validate your claim. However, if you have given us your order number previously in association with your email address, you do not need to provide it a second time in order to file a claim. If you have not given us your order number previously and cannot find it, we will do our best to verify your purchase using the information you provide.

Full name



Email

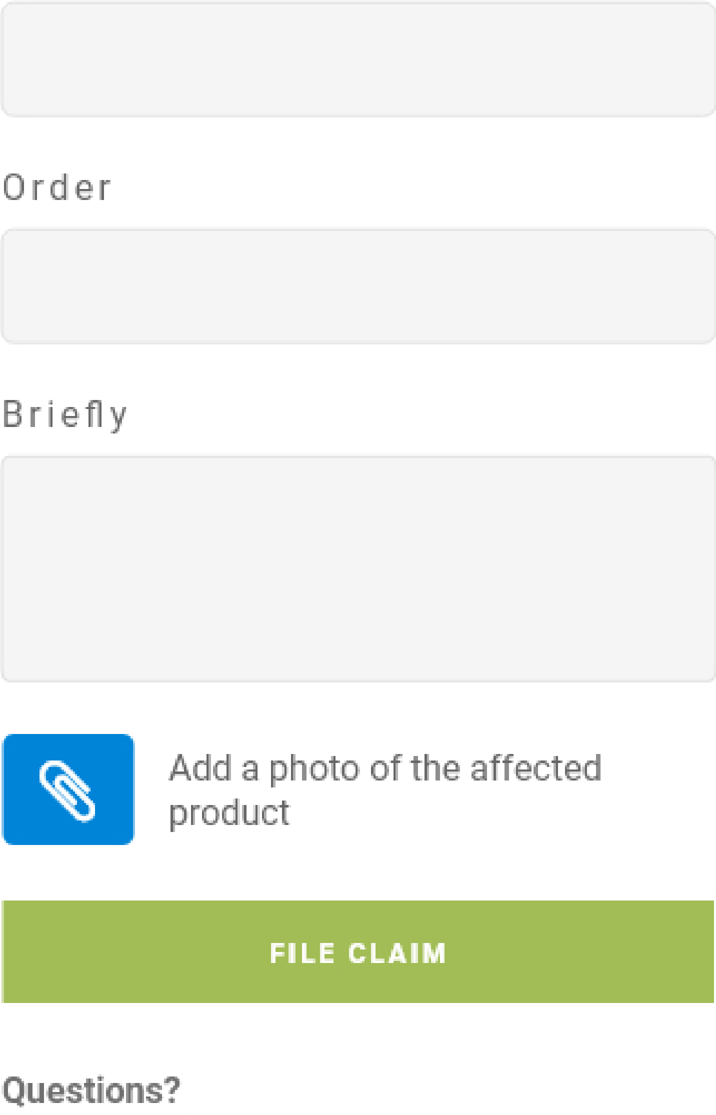
Shipping

Shipping

State

Please select

Zipcode



Order

Briefly

Add a photo of the affected product

FILE CLAIM

Questions?

Visit our Warranties & Claims page for more information, or Send us an email.

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TIDY HERO™

PRIVACY POLICY

This privacy policy has been compiled to better serve those who are concerned with how their 'Personally Identifiable Information' (PII) is being used online. PII, as described in US privacy law and information security, is information that can be used on its own or with other information to identify, contact, or locate a single person, or to identify an individual in context. Please read our privacy policy carefully to get a clear understanding of how we collect, use, protect or otherwise handle your Personally Identifiable Information in accordance with our website.

What personal information do we collect from the people that visit our website?

When ordering or registering on our site, as appropriate, you may be asked to enter your name, email address or other details to help you with your experience.

When do we collect information?

We collect information from you when you register on our site, subscribe to a newsletter, fill out a form or enter information on our site.

How do we use your information?

We may use the information we collect from you when you register, make a purchase, sign up for our newsletter, respond to a survey or marketing communication, surf the website, or use certain other site features in the following ways:

- To personalize your experience and to allow us to deliver the type of content and product offerings in which you are most interested.
- To improve our website in order to better serve you.
- To allow us to better service you in responding to your customer service requests.
- To administer a contest, promotion, survey or other site feature.
- To ask for ratings and reviews of services or products.
- To follow up after correspondence (live

chat, email or phone inquiries).

Do we use 'cookies'?

Yes. Cookies are small files that a site or its service provider transfers to your computer's hard drive through your Web browser (if you allow) that enables the site's or service provider's systems to recognize your browser and capture and remember certain information. For instance, we may use cookies to help us understand your preferences based on previous or current site activity, which enables us to provide you with improved services. We also use cookies to help us compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future.

We use cookies to:

- Compile aggregate data about site traffic and site interactions in order to offer better site experiences and tools in the future. We may also use trusted third-party services that track this information on our behalf.

You can choose to have your computer warn you each time a cookie is being sent, or you can choose to turn off all cookies. You do this through your browser settings. Since browser is a little different, look at your browser's Help Menu to learn the correct way to modify your cookies.

If you turn cookies off, Some of the features that make your site experience more efficient may not function properly.It won't affect the user's experience that make your site experience more efficient and may not function properly.

Third-party disclosure

We do not sell, trade, or otherwise transfer to outside parties your Personally Identifiable

Information.

Third-party links

We do not include or offer third-party products or services on our website.

Google Analytics:

We, along with third-party vendors such as Google use first-party cookies (such as the Google Analytics cookies) and third-party cookies (such as the DoubleClick cookie) or other third-party identifiers together to compile data regarding user interactions with ad impressions and other ad service functions as they relate to our website.

Opting out:

Users can set preferences for how Google advertises to you using the Google Ad Settings page. Alternatively, you can opt out by visiting the Network Advertising Initiative

Opt Out page or by using the Google Analytics Opt Out Browser add on.

California Online Privacy Protection Act

CalOPPA is the first state law in the nation to require commercial websites and online services to post a privacy policy. The law's reach stretches well beyond California to require any person or company in the United States (and conceivably the world) that operates websites collecting Personally Identifiable Information from California consumers to post a conspicuous privacy policy on its website stating exactly the information being collected and those individuals or companies with whom it is being shared. - See more at: http://consumercal.org/california-online-privacy-protection-act-caloppa/#sthash.0FdRbT51.dpuf

According to CalOPPA, we agree to the following:

Users can visit our site anonymously.

Once this privacy policy is created, we will add a link to it on our home page or as a minimum, on the first significant page after entering our website.

Our Privacy Policy link includes the word 'Privacy' and can easily be found on the page specified above.

You will be notified of any Privacy Policy changes:

- On our Privacy Policy Page

Can change your personal information:

- By emailing us

Does our site allow third-party behavioral tracking?

It's important to note that we do not allow third-party behavioral tracking

COPPA (Children Online Privacy Protection Act)

When it comes to the collection of personal information from children under the age of 13 years old, the Children's Online Privacy Protection Act (COPPA) puts parents in control. The Federal Trade Commission, United States' consumer protection agency, enforces the COPPA Rule, which spells out what operators of websites and online services must do to protect children's privacy and safety online.

We do not specifically market to children under the age of 13 years old.

Fair Information Practices

The Fair Information Practices Principles form the backbone of privacy law in the United States and the concepts they include have played a significant role in the development of data protection laws around the globe. Understanding the Fair Information Practice Principles and how they should be implemented is critical to comply with the various privacy laws that protect personal information.

In order to be in line with Fair Information Practices we will take the following responsive action, should a data breach occur:

We will notify you via email

- Within 7 business days

We will notify the users via in-site notification

- Within 7 business days

We also agree to the Individual Redress Principle which requires that individuals have the right to legally pursue enforceable rights against data collectors and processors who fail to adhere to the law. This principle requires not only that individuals have enforceable rights against data users, but also that individuals have recourse to courts or government agencies to investigate and/or prosecute non-compliance by data processors.

CAN SPAM Act

The CAN-SPAM Act is a law that sets the rules for commercial email, establishes requirements for commercial messages, gives recipients the right to have emails stopped from being sent to them, and spells out tough penalties for violations.

We collect your email address in order to:

- Send information, respond to inquiries, and/or other requests or questions
- Market to our mailing list or continue to send emails to our clients after the original transaction has occurred.

To be in accordance with CANSPAM, we agree to the following:

- Not use false or misleading subjects or email addresses.
- Identify the message as an advertisement in some reasonable way.
- Include the physical address of our business or site headquarters.
- Monitor third-party email marketing services for compliance, if one is used.
- Honor opt-out/unsubscribe requests quickly.
- Allow users to unsubscribe by using the link at the bottom of each email.

If at any time you would like to unsubscribe from receiving future emails:

- Follow the instructions at the bottom of each email and we will promptly remove you from **ALL** correspondence.

Contacting Us

If there are any questions regarding this privacy policy, you may contact us using the information below.

West Wave Trading, LLC.
4629 Cass Street
San Diego, CALIFORNIA 92109
United States
info@tidyhero.com

Last Edited on 2017-07-15

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CONTACT US

GET IN TOUCH

Thank you for taking the time to visit. We welcome your questions and comments.

West Wave Trading, LLC.
4629 Cass St.#363
San Diego, CA 92109

Email: info@tidyhero.com
Web: www.westwavetrading.com

Your name

Email address

Your Message

ACTIVATE!

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